

# TOTAL QUALITY LOGISTICS

# COMPANY OVERVIEW

## FAST FACTS

- 9,000+ full-time employees
- Open 24/7/365, including holidays
- Thousands of customers across North America
- Access to 160,000+ carriers
- More than 3 million loads moved in 2022
- \$8.8+ billion in sales
- Cutting-edge technology solutions for customers and carriers
- Industry-leading on-time percentage
- More than 700 industry and workplace awards
- TQL Cares contributed \$4 million to charitable causes in 2022

## OUR LOCATIONS

CINCINNATI (HQ CAMPUS)	
Akron	Las Vegas
Atlanta	Lexington
Austin	Lombard
Batavia	Louisville
Birmingham	Memphis
Boston	Milford (Allen Drive)
Charleston, SC	Milford (Edison Drive)
Charleston, WV	Milwaukee
Charlotte	Minneapolis
Chicago	Mobile
Cleveland	Nashville
Columbia	New Orleans
Columbus	Orlando
Dallas	Phoenix
Dayton	Pittsburgh
Daytona Beach	Portland
Denver	Raleigh
Detroit	Richmond
Erlanger	Salt Lake City
Evansville	San Antonio
Fayetteville	Savannah
Ft. Lauderdale	St. Louis
Ft. Wayne	Tampa
Grand Rapids	Tampa North
Greensboro	Toledo
Greenville	West Chester
Houston	
Indianapolis	
Jacksonville	
Kansas City	
Knoxville	

56 OFFICES  
IN 26 STATES

## WHO WE ARE

Total Quality Logistics is ranked by *Transport Topics* as the second-largest freight brokerage firm in North America. Since 1997, we have arranged shipments for thousands of customers nationwide and have built our reputation on commitment, integrity and reliability. To you, this means one point of contact that understands your business inside and out.

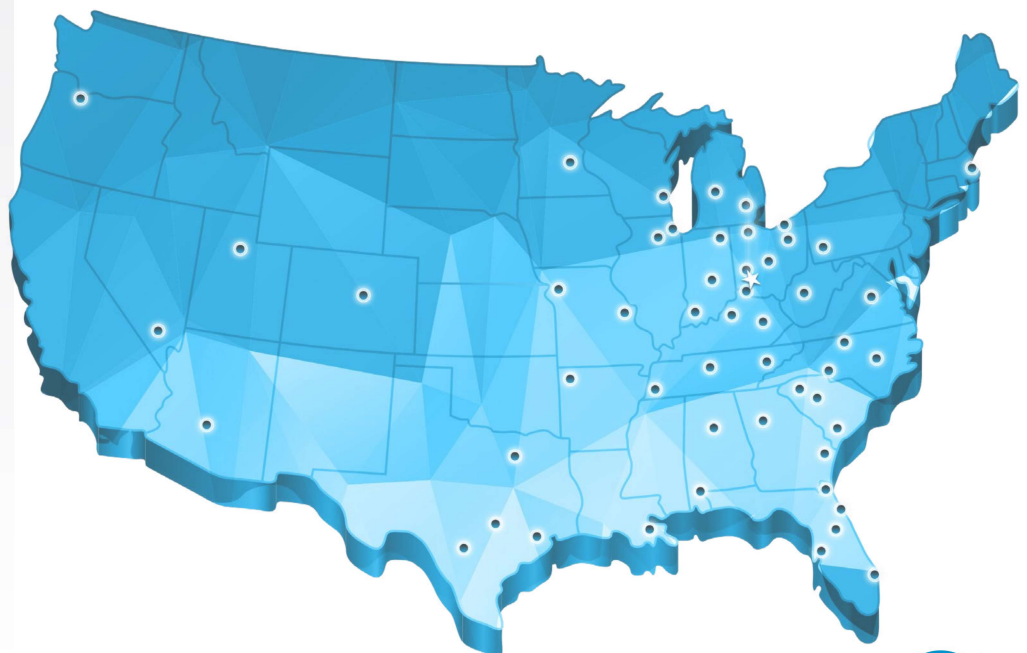
## HOW WE WORK

At TQL, you work directly with a dedicated Logistics Account Executive and their support team. Your Logistics Account Executive is responsible for managing and overseeing your entire freight movement process, from tendering of the load to delivery.

**"WE MATCH THE NEEDS OF SHIPPERS WITH THE CAPABILITIES AND CAPACITY OF CARRIERS, CREATING GREATER EFFICIENCY IN TRANSPORTATION."**  
— KEN OAKS | CEO

## TQL'S WINNING PRINCIPLES

1. Pledge Integrity
2. Exceed Expectations
3. Recognize the Value of Teamwork
4. Be Forthright About Conflict

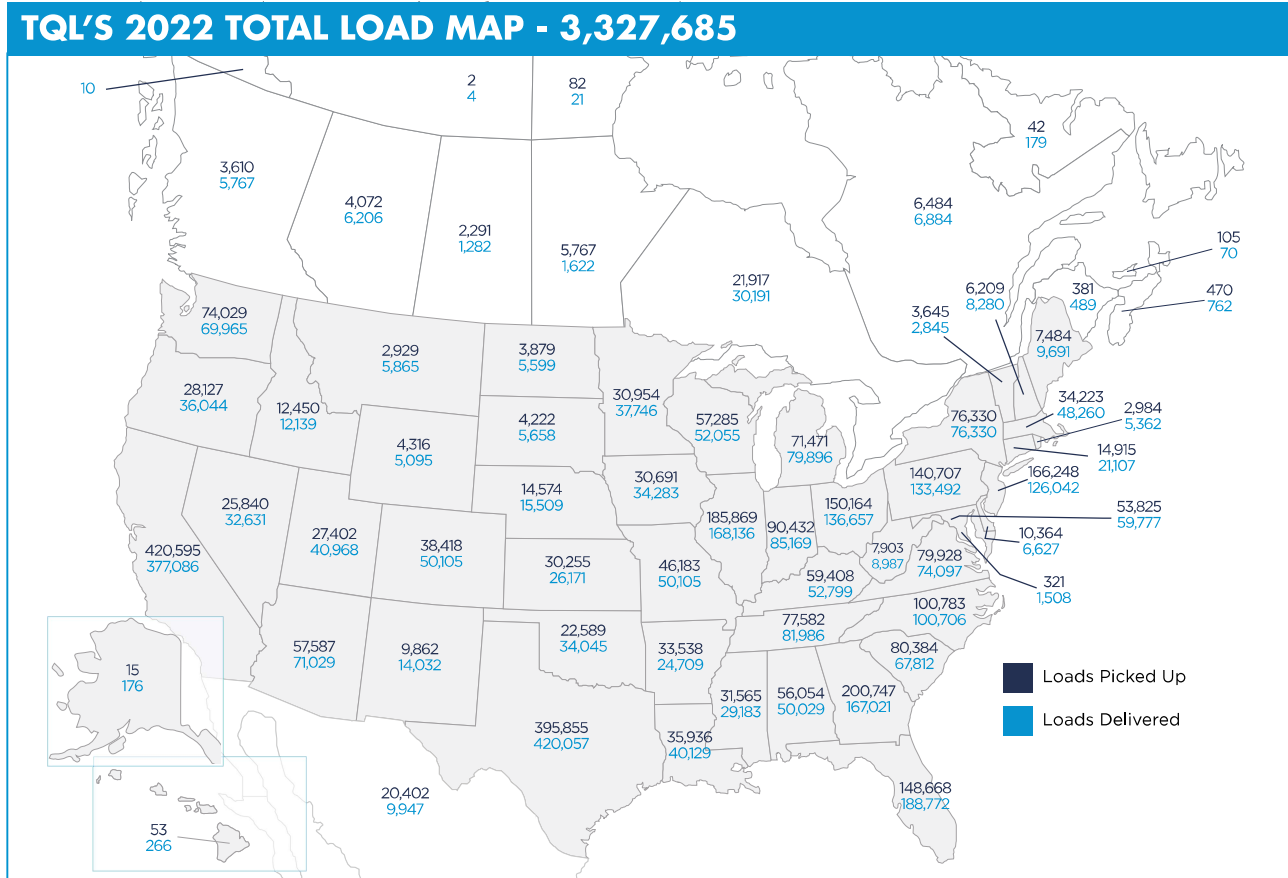
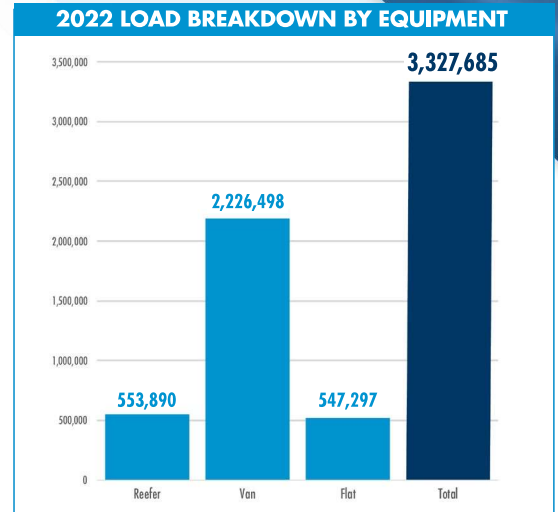


# OUR SERVICES

We want to be the company you count on to find the best option for your freight, day or night. We easily adapt to changes and are reliable. We have extensive experience handling both high-volume and niche shipping needs.

**BEYOND VAN, FLATBED, TEMPERATURE-CONTROLLED (REEFER) AND LTL LOADS  
WE ALSO HAVE EXTENSIVE EXPERIENCE IN:**

- Multi-Stop Loads
- Intermodal / Rail
- Drayage Loads
- Team Drivers
- E-Tracking / Logistical Trailers
- Floor Loading
- Hazmat / Chemical
- Oversize / Overweight
- High-Value
- Just-in-Time / Production Deliveries
- Tradeshow Delivery
- Alcoholic Beverage Delivery
- Final Mile



# TECHNOLOGY

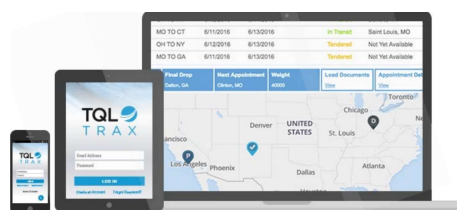
## TQL TRAX

TQL TRAX is a web portal and mobile app designed to give 24/7/365 visibility and flexibility on all modes.

- Track your load
- Get a quote
- Tender a load
- Easily save and print documents
- Simplify your payment process and invoice management
- Custom reporting capabilities

Learn more at [www.tql.com/trax](http://www.tql.com/trax)

*\*Some features not available in mobile app*



## TQL CARRIER DASHBOARD

TQL Carrier Dashboard is a web portal and mobile app designed to give carriers speed and convenience every step of the way, even on their busiest days. With TQL Carrier Dashboard, carriers have unlimited access to our free load board with 65,000+ loads a week.

- Search for loads
- Submit a quote
- Reduce check calls
- Get paid faster
- Experience more visibility

Learn more at [www.tql.com/carrier-dashboard](http://www.tql.com/carrier-dashboard)



## TECHNOLOGY INTEGRATION

By integrating your EDI, API or TMS, we can help you make secure and efficient exchanges of information, customized per your standards. Along with this integration, TQL also offers a proprietary freight tracking platform and is currently integrated with the top supply chain visibility platforms.

- Giving you access to the most up-to-date information about your loads
- Streamlining the load tendering and invoicing processes without the need for physical documentation
- Can offer ad-hoc customized reports using data shared and stored within our database

Learn more at [www.tql.com/data-integration](http://www.tql.com/data-integration)

*"TQL TRAX IS A DIFFERENTIATOR AGAINST THE COMPETITION." –KEN R. | FOOD & BEVERAGE INDUSTRY*

# AWARDS & RANKINGS

TQL EARNS TOP RANKINGS IN THE TRANSPORTATION INDUSTRY FOR OUR HIGH STANDARDS OF SERVICE AND INTEGRITY, AND HAS BEEN HONORED WITH MANY LOCAL AND NATIONAL WORKPLACE AWARDS

## OUR CREDIT RATINGS

**DUN & BRADSTREET**  
5A2  
(DUNS# 79-145-9410)

**BLUE BOOK**  
40,000M XXXX AA  
Elite Transportation  
Member



## INDUSTRY RANKINGS

### Transport Topics

The second-largest freight brokerage firm in North America  
2022

### SmartWay Transport Partner

Partner since 2010

### Transportation Intermediaries Association (TIA)

Member since 1998

## COMPANY AWARDS

### Food Logistics Magazine

Top 100 3PL And Cold Storage Provider  
2011-2021

### SupplyChainBrain.com

100 Great Supply Chain Partners  
2013-2021

### Inbound Logistics

Top 100 3PLs  
2019

### Armstrong & Associates

Top 50 U.S. Domestic 3PLs  
2014-2011

### Armstrong & Associates

Top 20 Most Recognizable 3PLs  
2018-2021

### Responsible Care

Partner of the Year  
2018, 2020, and 2021

### G.I. Jobs

Military Friendly Employer  
2014, 2016, 2017, 2019, 2020, 2021, 2022  
2018 Gold Winner